

TEMPORARY POLICY CHANGE - AUTOMATIC RATING EXTENSIONS

FREQUENTLY ASKED QUESTIONS

What is this temporary policy change?

We are pleased to announce that Quality Rated providers that are due for a mandatory re-rating in 2021 will be granted an automatic “hold harmless” year. Their rating expiration date will automatically be extended from 2021 to 2022. Programs that fall into this category are **not** required to request this extension from DECAL, their expiration date will be automatically updated in the QR system and reflected in their QR account.

Which programs are affected by this extension?

Only programs that received their rating in 2018 and are due for their three-year renewal in 2021 are impacted by this temporary policy change. This change will apply to all programs who have a rating expiration date between January 1, 2021 and December 31, 2021.

Why is this temporary rating extension necessary?

Due to the increased number of programs to be observed and rated in 2021, DECAL has made this difficult policy decision to ensure that we have the capacity to meet the CAPS/QR 2021 deadline to guarantee that all programs receiving CAPS funding can be rated by December 31, 2021. To accommodate the number of extra programs, those expiring in 2021 must be automatically extended throughout 2021.

What do I need to do to accept the offer to extend my rating?

No action is necessary. Programs expiring in 2021 will have their rating automatically extended to 2022.

If I don't want my rating extended can I opt-out of the extension?

No. Due to the volume of programs that will receive their initial rating in 2021, an opt-out cannot be offered at this time.

If my rating expires in 2021, and I have already started working in my online portfolio, will I be able to continue working on my portfolio throughout 2021?

Yes. If a program has already started working in the portfolio, the program will continue to have access to their portfolio throughout 2021.

How can I receive more information about the extension?

Please contact the Quality Rated Help Desk at 1-855-800-7747 or by email at QualityRated@decals.ga.gov.