TEMPORARY POLICY CHANGE – SUSPENSION OF REQUEST FOR REASSESSMENTS FREQUENTLY ASKED QUESTIONS

What is this temporary policy?

The option for voluntary Request for Reassessment at annual verification will be temporarily postponed for all currently rated programs with anniversary dates January 1, 2021 through December 31, 2021. Programs that received a traditional rating in 2019 or 2020 will only have the option for a check-in.

Why is this temporary suspension of request for reassessments necessary?

Due to the increased number of programs to be observed and rated in 2021, DECAL has made this difficult policy decision to ensure that we have the capacity to meet the CAPS/QR 2021 deadline to guarantee that all programs receiving CAPS funding can be rated by December 31, 2021. To accommodate the number of extra programs, the option for voluntary requests for reassessments has been automatically postponed throughout 2021.

Is there anything I need to do if I do not plan to submit a voluntary request for reassessment in 2021? No action is necessary. The option to request a reassessment will not appear during annual verification for programs with rating anniversaries in 2021.

I've been working on improvements because I wanted to reapply for a new rating in 2021. Is there any way my program can still submit a voluntary reassessment in 2021?

No. Due to the volume of programs that will receive their initial rating in 2021, the option for request for reassessment cannot be offered at this time.

Who can I contact if I have further questions?

Please contact the Quality Rated Help Desk at 1.855.800.7747 or by email at QualityRated@decal.ga.gov.