

OR Program Manual Changes at a Glance

This document was created as a resource to help providers quickly recognize updates and additions made to the Quality Rated Program Manual as of January 2026.

QR Program Manual: Content Changes

Topic	Update	Notes
Eligibility & Compliance	Programs not in Good Standing may	Observations may or may not occur if
	continue through the QR process but will	the program falls into Deficient Status
	not receive a rating until they return to	with CCS. Cases will be reviewed by
	Good Standing. Observation eligibility	QR to determine observation
	determined on a case-by-case basis.	eligibility and timeline.
Observation Process	Clarified that ERS observations can occur	Adds flexibility and encourages
	even if a program is not in Good Standing,	continuous improvement.
	but ratings are delayed.	
Portfolio	Updated portfolio requirements and scoring	Reflects most current QR portfolio
Requirements/Scoring	breakdown for each standard.	policies.
Rating Validity	Ratings are valid for 3 years, but programs	More structured guidance on
	must select a cohort within the expiration	reassessment timing and cohort
	year to avoid expiration.	windows.
Provisional & Probationary	Expanded and clarified eligibility and	Helps programs maintain CAPS
Status	process for QR Provisional and Probationary	eligibility while working toward or
	Status.	regaining a rating.
CAPS Participation	Programs must be Star Rated, or in	Reinforces the link between QR and
	Provisional or Probationary Status to	CAPS funding.
-	participate in CAPS.	
Change of	Detailed criteria and process for transferring	Adds transparency and sets
Ownership/Location	ratings under new ownership or location.	expectations for continuity.
Observation Scheduling	Introduced blackout dates and detailed pre-	Gives providers more control and
	observation documentation requirements.	clarity over scheduling.
Assessment Tools	Updated to use the latest ERS editions (e.g.,	Reflects current best practices in
	ITERS-3, ECERS-3, FCCERS-3). Expanded	quality assessment.
	explanation of ERS tools.	
Clarification Process	Formalized the process for requesting	Ensures structured feedback and
	clarification on ratings via CCR&R Lead TA.	transparency.
Declared Disaster Response	Added procedures for extending	Supports providers during
	reassessment windows and rescheduling	emergencies.
	observations.	
Quality Rated Logo Usage	Expanded and clarified branding rules.	Provides instructions on how to
		properly use QR logos for advertising.
Scoring Notes	Added minimum ERS scores for 1,2,3 Star	Provides clarity on ERS score needed
	ratings regardless of portfolio scores.	for 2 Stars. (Effective Cohort 1 2026)

QR Program Manual: New Sections added in 2025

Section Title	Description
4.3 Additional Support Programs and Services	Lists support services for scholarships, incentives, and
	counseling.
6.2 How the ERS Is Used in Quality Rated	Clarifies scoring and observation policies.
8.1 Quality Rated Requirements for CAPS Participation	Clarifies QR status requirements for CAPS eligibility.
9. Quality Rated Provisional and Probationary Statuses	Covers new pathways for providers to maintain CAPS
	eligibility while working toward or regaining a rating.
10. Quality Rated Payments	Introduces financial incentives like Commitment 2 Quality
	(C2Q) and Quality Rated Workforce Bonus (QRWB)
	payments.
11.1 Registering in the Georgia Professional	Provides step-by-step guidance for GaPDS registration.
Development System	